



## Fact Sheet

### International Voice Services

### Wholesale International Toll Free (WITF)

#### Connect your customers around the world

Wholesale International Toll Free (WITF), also known as International FreeCall, enables callers from over 45 countries around the world to contact Australia by making a reverse charge international direct dial call, at no cost to the caller.

Callers dial a different telephone number from each country to access the service. The international toll free service owner pays for the call charges.

WITF is suitable for:

- service providers, who can use WITF to support their calling cards for overseas travellers;
- automatic reverse charge business calls;
- inbound international direct dial calls.



Customer Benefits	Product Features
Business expansion	Customers can expand into new markets without the cost of setting up local offices.
Extensive coverage	Access to WITF from more than 45 originating international countries.
Flexible	Choice of a universal international freecall number variation to promote a single telephone number from several countries.
Maximum call handling capability	Call redirection after hours.



## Features

- Telstra's WITF service allows a person outside Australia to call a number in Australia without having to pay the international carriage charges associated with the call to the overseas originating carrier.
- The overseas originating call is carried by the overseas (originating carrier) to Telstra's International Gateway.
- Telstra terminates the inbound international call on the service provider's Australian network. The service provider sends the call to its final destination.
- Customers can choose a universal international freecall number variation, enabling the promotion of one telephone number from several different countries.
- Provision for customised recorded menu messages with up to nine options, allows for better and more efficient call management.
- Customer announcements, such as advice of telephone number changes, can be tailored for relaying informative messages to callers.

## Benefits

- Encourages calls from potential customers overseas;
- Helps expansion into new markets without the cost of setting up local offices;
- Access to WITF from more than 45 originating international countries;
- Clear, simple, itemised monthly bill is easy to understand.

## Coverage

WITF is available from 30 countries.

## Delivery

Standard provisioning times for WITF is 20 business days. A customer's access agreement will give complete details. Telstra Wholesale notifies customers by email or fax when the service is live.

**WITF HELPS OUR CUSTOMERS EXPAND INTO NEW MARKETS  
WITHOUT THE COST OF SETTING UP LOCAL OFFICES.**

## Related products

Our GlobalLinx solution can facilitate calling card delivery and we also offer voice rebill services. Details of our complete product suite are found on our website [www.telstrawholesale.com](http://www.telstrawholesale.com).

## More information

Customers can find out more by talking to a Telstra Wholesale account manager or visiting our website [www.telstrawholesale.com](http://www.telstrawholesale.com).