



Duct Access

Terms and conditions

General terms and conditions of access to Telstra Ducts (Duct Access)

The following points outline some of the main terms and conditions of access to Telstra ducts and customers are encouraged to ensure they are fully conversant with all requirements for access as per their relevant contract or agreement.

Study requests and order forms:

You cannot submit a Duct Study Request or Order until you have executed a Facilities Access Agreement or equivalent (FA11 or CRA11) with Telstra Wholesale.

The total duct length of one Study request or Order is limited to a maximum of 25kms.

You will need to submit a new Study Request and Order if you want to install additional plant or equipment.

Access term

The minimum term for access to Telstra ducts is two years and the maximum term is fifteen years.

If you want to renew your licence for a duct route, you'll need to do so in writing with a minimum of six months notice.

You may not assign, share or sublet part or all of your duct space to a third party.

Site access requirements

Before accessing any Telstra site, you and your contractors must read and be prepared to follow Telstra's Physical Access Procedures. These procedures are available from www.telstrawholesale.com.

Technical installation requirements

You must engage a Telstra approved contractor to undertake any construction activity in a Telstra site (refer to Approved Contractors (Duct Access)).

A list of approved contractors is available from www.telstrawholesale.com.

You must also ensure that all installation practices and procedures comply with Telstra Technical Specifications and Procedures. These procedures are available at www.telstrawholesale.com.

Unless Telstra otherwise agrees, the installation, and removal of cable or equipment in tunnels and exchange cable entry chambers may only be carried out by Telstra. You (your contractors) must seal any of your ducts and/or subducts which join with Telstra's duct and/or subducts to prevent the entry of gases and liquids into Telstra's duct network. Subducts that have been installed by or allocated to you must be clearly labelled with your identification tape or other Telstra approved method near the entry, exit and mid points of every Telstra manhole through which the subduct passes.

Inspection and completion

We are both responsible for ensuring that our representatives attending the Joint Field Inspection are suitably qualified, experienced and fit to complete the inspection. Once the Joint Completion Inspection stage is completed, you and your contractors may not access the Telstra underground plant along the duct route, except for maintenance purposes.